



Gumtree Wai

a perfect hide-a-wai for family and friends

639 Congewai Road, Congewai - Phone 02 4998 1840 : Mobile 0400 404 605

Standard Terms and Conditions

A deposit of 50% is required to secure the booking and acceptance of these Terms and Conditions. The balance and a \$200 refundable bond must be received in full, 7 days prior to occupancy. If not the owner has the right to cancel the booking and attempt to re-let it.

Guest Cancellation. Money already paid, is not refundable unless the property is re-let for the entire period. If a refund is made, due to the property being re-let, a \$50 cancellation fee will apply.

The owners will make every effort to ensure the property is available as booked. However the owners reserve the right to make alterations to bookings due to unforeseen circumstances.

To maintain a good standard for our guests we require compliance to certain conditions. We appreciate most will respect our property but the occasional abuse requires that we state the following conditions.

Number of Guests should not exceed eight or subsequently agreed in writing or email. Bond monies will be debited for excess guests not agreed with the owners in advance.

Prior notification of number of children and pets is required to allow for removal of certain household items. A \$50 fee will be deducted from the bond if notification is not provided on booking or prior to arrival.

Parties and Functions are strictly prohibited. The price charged is for domestic use only and not commercial. Accordingly this rate does not allow for the extra wear associated with functions in terms of cleaning, garbage removal, wear and tear, repairs, etc. Use contrary to this may result in loss of your bond and/or additional payments.

Damage, breakages, theft and loss are the tenant's responsibility during their stay.

Arrival. Check in is from 3pm unless prior arrangements have been made.

Departure. The property should be left in a similar state to its condition on arrival. Check-out time is 10am by the latest, to allow time to prepare property for next guests.

Disturbance to our neighbours, including excessive noise, is prohibited and may result in termination of rental and loss of bond.

Bond is payable at the same time as the balance amount. The bond will be refunded within 14 days in full subject to the above conditions being met. It is designed to cover any additional costs incurred including but not limited to: any breakage, damage or excess cleaning requirements, extra guests beyond those declared, etc.

Loss. The owners take no responsibility for the Tenant's personal property.

Variations to these conditions may only be made by prior arrangements with the owner in writing.